

EcoBidet © 2018

Preparation

Installation

Operation

Maintenance  
& Cleaning

## User's Guide Electrical Bidet

Be sure to read this user's guide carefully before use.

220V ~ 240V, 50/60Hz

[www.ecobidet.com/support](http://www.ecobidet.com/support)

**ECO  
BIDET**  
EB-S200  
EB-S300



**THIS UNIT WAS MANUFACTURED FOR HOUSEHOLD USE ONLY.  
READ ALL OPERATING INSTRUCTIONS BEFORE INSTALLATION.**

**Notes**

1. This product should be installed according to this manual.
2. Please read this manual carefully and install properly.
3. Please save this manual and place it at an easily accessible place.
4. Do not attempt to service this appliance yourself. Doing so could void warranty.

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# 01. Safety Instructions

## ● Each symbol refers to the followings:



**Warning**

Risk of electric hazard when violating the instructions



**Caution**

Risk of injury or material damage when violating the instructions

## ● Each pictorial indication means the followings:



**means prohibited**



Disassembly is not allowed



Don't touch with wet hand



Use of fire prohibited



Don't spray water



General prohibition



**means obligated**



Obligatory instruction



Grounding Connection

## ⚠ Warning



Disassembly, modification or repair is not allowed.

► Risk of electric shock or fire.



Don't plug or touch the power cord with wet hands.

► Risk of electric shock.



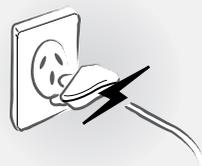
Don't spray water on the main body of product or power plug.

► Risk of electric shock or fire



Don't use the damaged power cord or outlet.

► Risk of electric shock or fire



## Warning



### Don't fail to do grounding.

- ▶ Always use the outlet that encloses the earth electrode (Earth terminal mounting outlet-check if there is earth or not).
- ▶ In case there is no earth electrode, do grounding separately.
- ▶ When it is not grounded, it causes failure and electric shock.



### Insert the power plug correctly in 240V exclusive outlet.

- ▶ Risk of heat or fire.

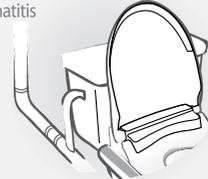


### Don't use cigarettes or flammable materials near the product ; Don't throw the cigarette into the product.



### Don't connect the product to industrial water pipe.

- ▶ Risk of causing dermatitis of user.



### Don't connect power to the product before its complete installation on the toilet.



### When the power cord or plug is damaged, always inform the service center, and replace if required.



### Don't block the dryer hole nor put any object or hand on the hole.

- ▶ Risk of burn or electric shock.



### When removing the product from toilet, always unplug the power first.

- ▶ Risk of electric shock.



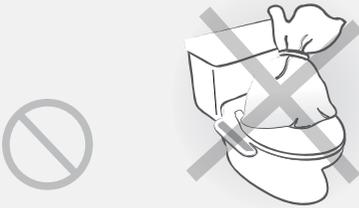
# 01. Safety Instructions

## ⚠ Caution



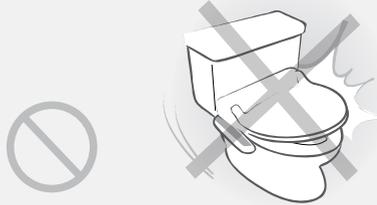
Don't stand on the product ; don't put heavy object on it.

► Risk of injury or damage to the product.



Don't force to close the cover of toilet.

► Risk of failure.



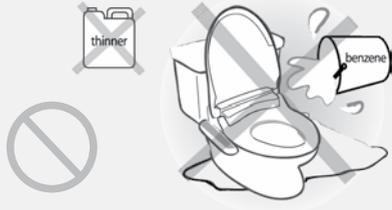
Don't lean against the cover of toilet.

► Risk of failure.  
Can cause cracking of seat and hinge failure



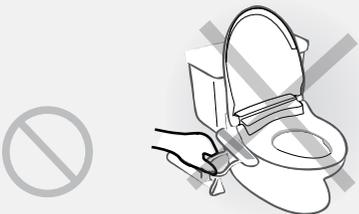
When cleaning, use dish detergent only.  
No benzene, thinner, toilet-use detergent, cream/abrasive cleaners etc.

► Risk of damage to the product or crack or staining.



Don't bend the connecting hose ; don't force to pull it out.

► It may cause stoppage of water supply or leakage.



Be cautious of low temperature burn.

► When the skin has been in contact with a seat for a long time, it may cause low temperature burn. The seat temperature should be set on Low or off when the unit is used for children, elderly persons, persons who cannot control the temperature by themselves.



## ⚠ Caution



When the product is not used for an extended period of time, remove the power plug and drain the water out of the product tank and water off at the wall.

▶ It may cause the water rotten and result the skin disease.



Don't use an out of order/faulty product.

- ▶ When it is out of order, remove the plug from the outlet and inform the service center.
- ▶ Otherwise, it may cause fire or electric hazard.



When installing, push it in until it sounds 'Click'.

▶ It may cause water leakage or mal-operation.



Don't place the removed product upside down.

▶ Risk of the product failure.



## ⚠ Warnings



This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance

# 02. Product Characteristics

bidet has the following characteristics:

## ● Continuous Warm Water Supply

Enjoy continuous warm water throughout the wash cycle.



## ● Enema Wash

Soft but powerful water wash for added cleansing benefit.



## ● Bubble Wash

Aerated water wash adds cleaning comfort.



## ● Massage

Nozzle moves back and forth for massage effect.



## ● Pulse

Pulsating wash repeatedly cycles from weak to strong.



## ● Child Settings

Specialized nozzle position and water pressure for children.



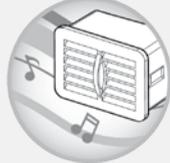
## ● Energy Saving Function

It finds out the time frame when used frequently, realizing the maximum energy saving effect.



## ● Deodorization Function

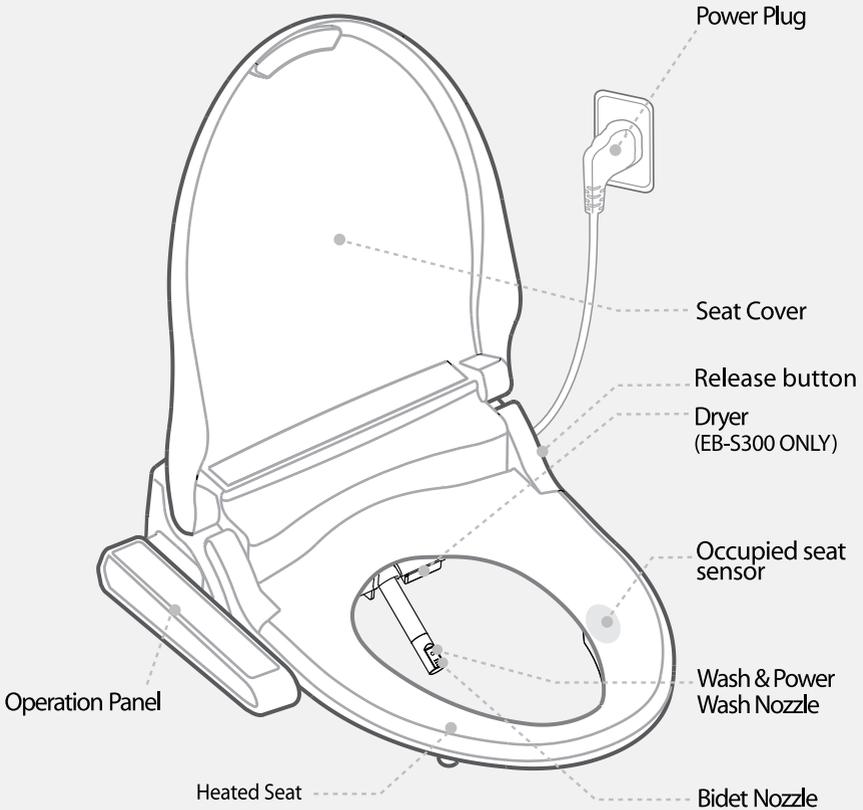
Deodorizing filter provides odor-free during use.



(EB-S300 ONLY)

# 03. Designation of Each Component

## Main Body



※ Occupied seat sensor

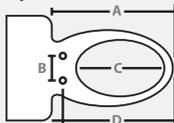
- The occupied seat sensor must be activated to operate the product. Sensor can be turned deactivated.

### Does check if the bidet fits your toilet?

#### Regular Seat

This Bidet will fit on your existing toilet suite if the measurements of your pan are:

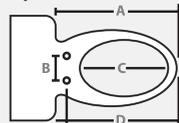
- A: 480mm or above
- B: Between 140-195mm
- C: 320mm or above\*
- D: 400mm or above



#### Elongated Seat

This Bidet will fit on your existing toilet suite if the measurements of your pan are:

- A: 520mm or above
- B: Between 140-195mm
- C: 340mm or above
- D: 400mm or above



\* At 320mm once installed some porcelain may be visible. 330mm is the preferred size.

# 03. Designation of Each Component

## Side Control Panel

### STOP

To stop any functions  
To power off, press this for 3 seconds.

### WASH

To run for posterior wash or sitz bath function.

### BIDET

To run for feminine wash or sitz bath function.

### FR/BK

Controls the nozzle position as desired. Press this for 3 seconds, nozzle comes out for manual cleaning.



Stop



Wash



Bidet



Enema



Dry

### POWERWASH

To run the power wash function.

### DRY

To run the dry function. Temperature is adjustable by HI/LO button.

(EB-S300 ONLY)

### HI/LO

Adjusting water pressure/dry level in 5 steps

## PULSE

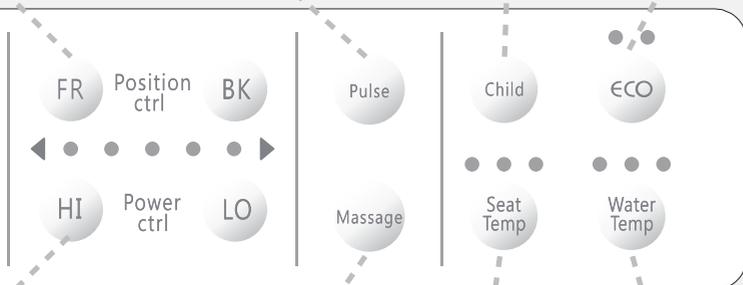
To run the PULSE function on the model of WASH/BIDET/POWER WASH. The water pressure is rhythmically changed from strong to weak. Press this for 3 seconds to release the seat sensor.

## CHILD

Children safety mode. All settings are adjusted for child and after wash dry works automatically.

## ECO MODE

1 step : automatic mode  
2 step : powerful saving  
3. cancellation



## MASSAGE

To run the MASSAGE function, nozzle is moving forward and backward repeatedly.

## SEATTEMP

To adjust the seat temp. by 4 steps.  
OFF-LOW-MID-HI

## WATERTEMP

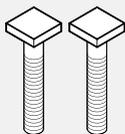
To adjust the water temp. by 4 steps.  
OFF-LOW-MID-HI

# 03. Designation of Each Component

## Accessories

! Depending on the toilet pan style use either supplied 'Bottom Fixing Bolts' or 'Top Fixing Bolts'.

### Bottom Fixing Bolts



Bolts



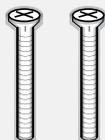
Nuts



Washers



Rubber  
cone packings



Bolts



Rubber  
fixing grommets

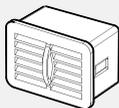


Washers

### Top Fixing Bolts



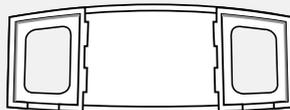
Remote Control & Holder



Deodorizing  
cartridge



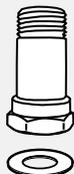
Sliders  
Bracket Holders



Bracket



AAA size  
batteries (4pcs)



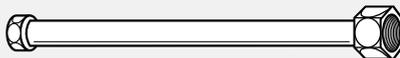
Dual-check



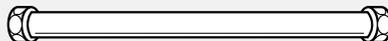
Filter



T-Valve



Water Feed Hose (for Toilet)



Water Feed Hose (for Bidet)

# 04. Installation

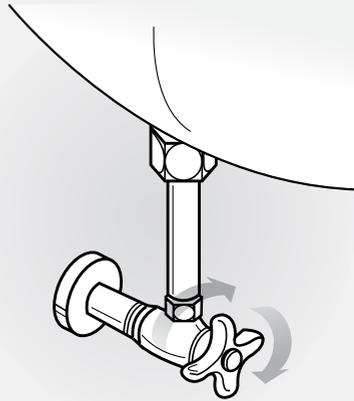
## Order of Installation

### 1 Remove the seat from the existing toilet body.

- ▶ Release the nuts, and then remove the seat and cover from it.
- ▶ Keep the removed seat, cover and nuts well in a proper place.

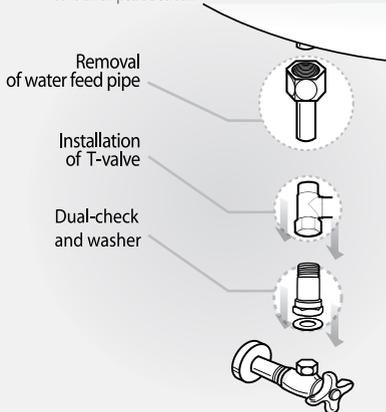


### 2 Close the water feed valve by turning it clockwise, and then drain the toilet water tank out.

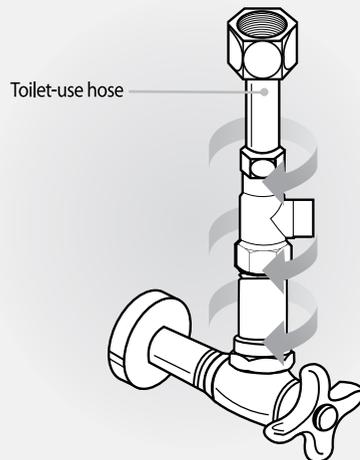


### 3 Remove the water feed pipe and then install T-valve.

- ▶ Keep the removed water feed pipe well in a proper place. It may be useful when moving house to other place later.



### 4 Connect the toilet-use hose.



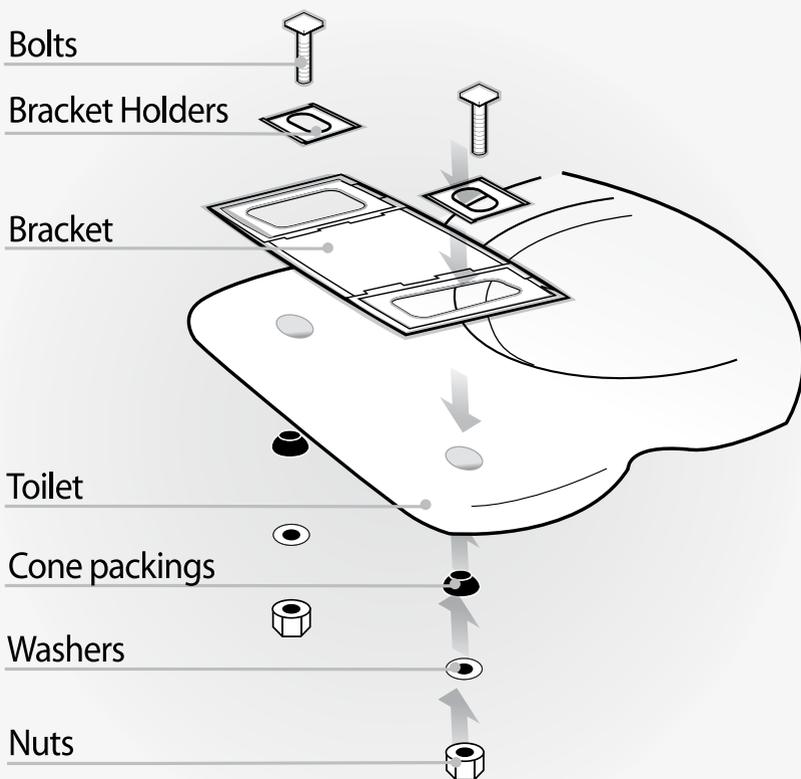
# 04. Installation

- 5 Fix the bracket onto the toilet first.  
If 'Top Fixing Bolts' are required,  
see 'Accessories List'.



## BOTTOM Fixing Bolts

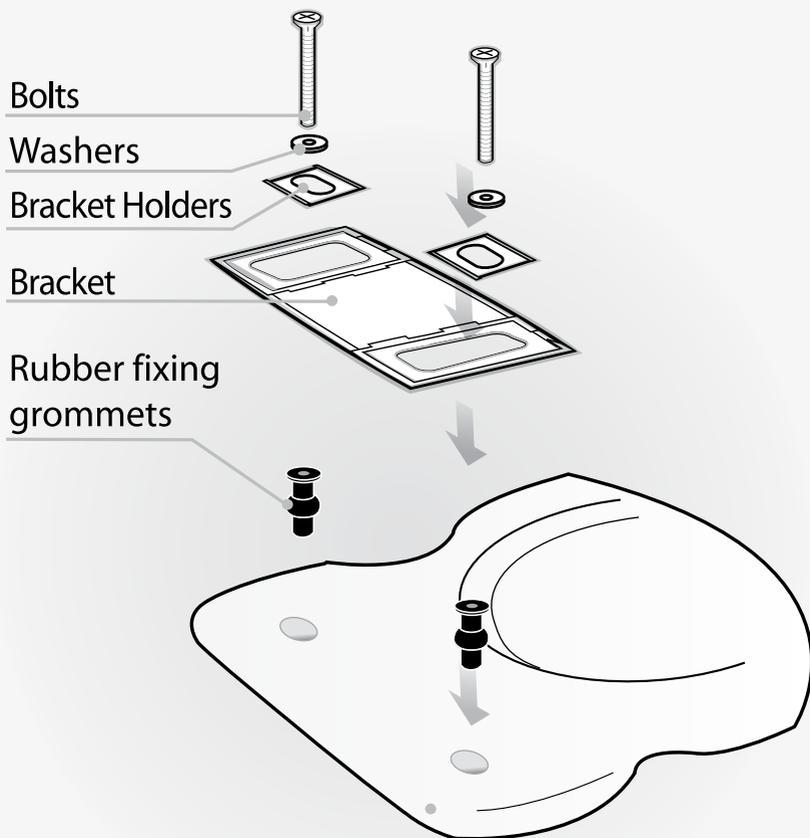
- ▶ If 'Top Fixing Bolts' are needed then see 5a
- ▶ Adjust the seat and the front part of toilet back and forth so that they can correspond with before fastening the nuts.



- 5a If 'Top Fixing Bolts' are required then fix the bracket onto the toilet first with these.

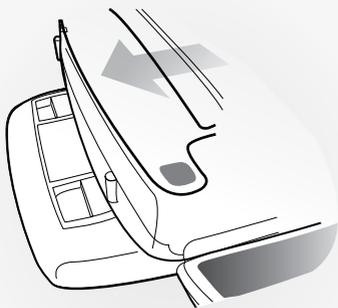
### TOP Fixing Bolts

- ▶ Adjust the seat and the front part of toilet back and forth so that they can correspond with before fastening the nuts.



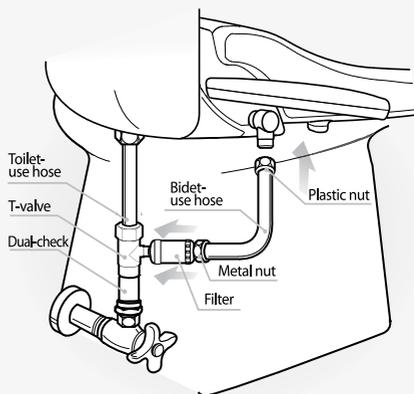
# 04. Installation

- 6 Push the main body toward the bracket completely.

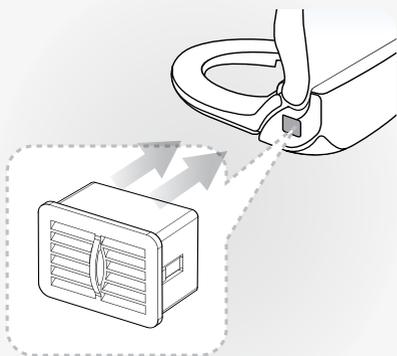


- ▶ Push it in until it sounds 'click'.
- ▶ When the product is not installed well, it may cause leakage.

- 7 After installing the filter onto the T-valve, connect the bidet-use hose to the bidet body.



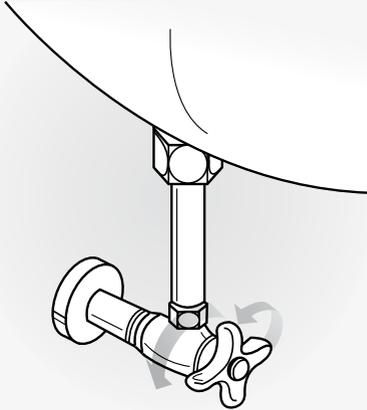
- 8 Insert the deodorizing cartridge into the bidet body.



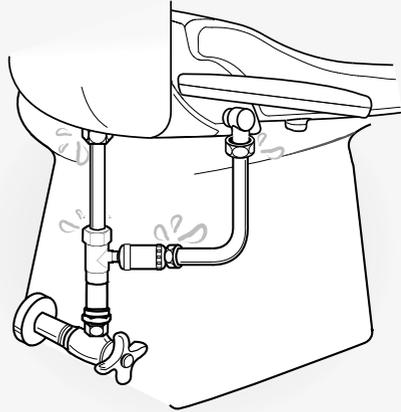
# 05. Trial Operation

## Order of Trial Operation

- 1 Open the water feed valve by turning it anti-clockwise.



- 2 Be sure of no leakage around the hose connections.



- 3 Be sure that logo light on the top turns on and nozzle comes and retracts when powered on.

▶ Don't plug the power cord with wet hands.  
Risk of electric shock.



- 4 Put the hand on the user sensor part of the seat, check if water comes out from drain hole for 1~2 seconds.

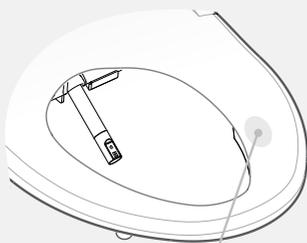


# 06. How to Use the Product

## Basic Operation Method

### 1 Sit on the toilet seat.

- ▶ Be sure to sit on the user sensor of seat.  
If the sensor is not occupied, functions will not work.



User sensor

### 2 Press WASH, BIDET, Power wash buttons.

- ▶ Selected function can be used as desired.
- ▶ Sitz bath is possible in the mode of WASH and BIDET.  
Press WASH or BIDET button again for sitz bath.  
e.g.) WASH + WASH = WASH SITZ BATH  
BIDET + BIDET = BIDET SITZ BATH



### 3 Press the DRY button (EB-S300 ONLY)

- ▶ Hot air indicator lamp will light on.
- ▶ Dryer works for 3 minutes.
- ▶ Dryer temperature is adjustable by pressing "HI" and "LO" buttons.
- ▶ It is recommended to wipe out the water on your bottom before operating the dry function for improving dry effect.



Dry

### 4 Press the STOP button.

- ▶ Any operation will stop.
- ▶ Press STOP for 3 seconds to turn off the unit while not seated.



Stop

### 5 MESSAGE Wash

- ▶ When pressing the MESSAGE button during the operation of WASH and BIDET, nozzle location will be moved back and forth to wash the wider range.



### 6 PULSE Wash

- ▶ When pressing PULSE button during the operation of WASH, BIDET and Power wash, water pressure will repeat HIGH/LOW level for smooth pulsating wash. (Massage is not available in Sitz bath mode)
- ▶ Press this button for 3 seconds to release the occupied seat sensor intentionally.



### 7 Water Pressure Control

- ▶ Pressing HIGH/LOW button enables the control of water pressure.
- ▶ When any foreign material blocks the water filter, it may cause the low water pressure. Regularly check the water and screen filter.



### 8 Nozzle Position Control

- ▶ Nozzle position can be controlled by pressing FR/BK.



# 06. How to Use the Product

## 9 CHILD Function

- ▶ All settings are adjusted for child and after wash dry works automatically.
- ▶ Nozzle moves forward more than adult wash.
- ▶ Water pressure is weaker than adult wash.
- ▶ Seat temperature is set at lower than adult setting.

Child

## 10 Seat Temperature Control

- ▶ When pressing the SEAT TEMP.CONTROL button, the temperature of seat can be controlled within the range of room temperature, OFF-LOW-MID-HI

Seat Temp

## 11 WATER TEMP CONTROL

- ▶ When pressing the WATER TEMP.CONTROL button, the temperature of water can be controlled within the range of room temperature, OFF-LOW-MID-HI

Water Temp

## 12 ECO MODE Function

- ▶ Automatic Energy ECO Function
  - # When pressing the button once, it enters into automatic energy saving mode (Yellow LED lamp lights on)
  - # Seat and water temperatures will be kept at 32°C.
  - # When sitting on the seat to use bidet, it turns to the pre-designated temperature; When getting out of the seat, it returns to the automatic energy saving mode.
- ▶ Power Energy ECO Function
  - # When pressing the button twice, it enters into the Power Energy Saving mode. (Green LED lights on)
  - # Seat will not be heated at all for maximizing energy saving effect.
  - # When sitting on the seat to use the product, it turns to the pre-designated temperature. As soon as leaving the seat, it returns to power energy saving mode.
- ▶ When pressing the button three times, the energy saving mode will be released.

### 13 Nozzle Cleaning

- ▶ While not sitting on the seat, and pressing the FR button three times, the nozzle will move forward at its maximum distance so that the user can clean it easily (It will return after 2 minutes)
- ▶ When pressing STOP button, the nozzle will return and operate self-cleaning operation.

Longer than  
3 seconds



### 14 Deodorizing function (EB-S300 ONLY)

- ▶ When sitting on the seat, automatically the deodorizing function starts.
- ▶ After the usage of bidet, the deodorizing function will operate for one (1) minute.
- ▶ Automatic deodorizing function can be released by pressing STOP + Energy saving button while not seated.

### 15 Low temperature burn protection

- ▶ To reduce the chance of low temperature burns, the seat has a seat heater auto adjustment function which turns to low temperature (32°C) when the user sits on the seat for more than 15 minutes consecutively.



**Consult your doctor before using Power Wash function in situations of anal disease/surgery.**

### Do not throw away

We are committed to protect the environment. Please help us by disposing of this product in a responsible way when it reaches the end of its service life, to prevent certain substances contained in electric and electronic products from harming public health or the environment. The symbol means that the products may not be thrown away with other household waste: at the end of its service life, it may be taken at no charge to you to the waste-collection centers provided for the purpose by the authorities in your country. It may be taken to the distributor from whom you purchase a new product that is equivalent to or that performs the same functions as this product. This later option may not be available in some countries.

**You may be able to trade-in your product. ASK US HOW.**

[www.ecobidet.com/support](http://www.ecobidet.com/support)



# 07. User Settings

● : Seat Switch 'Off' Status    ○ : Seat Switch 'On' Status    ◐ : Regardless of On/Off

No	Function	Seat Status	Switch Operation	Description	Initial Status
1	Operating Signal Cancel	●	Press MASSAGE for 3 sec.	Use when turning off the operating signal	Operating Signal is turned on
2	Turning off	●	Press STOP button for 3 sec.	Press one of STOP, WASH, BIDET and POWER WASH to turn on the unit.	
3	Manual nozzle cleaning	●	Press FR button for 3 sec.	To clean the nozzle manually.	
4	Seat occupied sensor release	●	Press PULSE button for 3 sec.	To release the seat sensor intentionally.	○
5	Automatic deodorizing ON/OFF (EB-S300 ONLY)	●	Press STOP button and press ENEGY SAVING button.	To release automatic deodorizing fuction intentionally.	○

- \* The unit will work without activation of the occupied seat sensor if occupied seat sensor is released (turned off).
- \* Some of functions, that must be set while not seated, are not available if occupied seat sensor is released (turned off).
- \* If the occupied seat sensor is turned off, deodorizer works for the first 30 minutes after setting and it will not work anymore until occupied sensor is activated again.

# 08. Maintenance & Cleaning

## FILTER REPLACEMENT

The manufacturer recommends that you change the filters on average every 6 months to protect the internal heating and water temperature regulating controls of your electronic bidet product and to stop build up and clogging of the micro galleries that could cause leaking or malfunction.

If a filter is over 12 months old the filter plastic may deteriorate and leak.

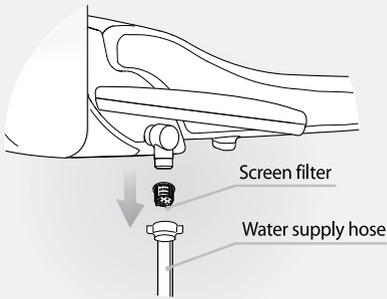


Filter

# 08. Maintenance & Cleaning

## Cleaning of Water pipe filter

- 1 Close the water feed valve by turning it clockwise.
- 2 Disconnect the water supply hose. Take the screen filter out and clean it with soft brush. (e.g. toothbrush)
- 3 After cleaning, place it back. Then connect the water supply hose.
- 4 Open the water feed valve by turning it anti-clockwise.



## Cleaning of Nozzle

- 1 Press FR button for 3 seconds while not seated. The nozzle will move forward and stop for 2 minutes.
- 2 Clean the nozzle with a unused toothbrush, etc., and press the STOP button, then it will return to the original place for self cleaning.



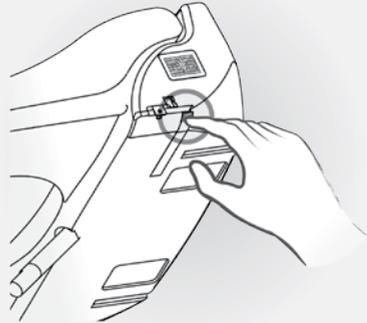
## Cleaning of Bidet Body

- 1 Exterior surface of bidet is made of plastic material, which may be damaged by scrubber, chemicals, etc.
- 2 Wipe the surface with a soft cloth wet and squeezed completely. Don't spray water directly onto the surface with the bath-use shower device.
- 3 Clean the body after removing the power plug from the outlet. Be sure no water splash to the power plug or outlet.
- 4 Don't touch the power outlet with wet hand. Risk of electric shock.



## Drainage of Hot Water Tank

- 1 Remove the power plug from the outlet.
- 2 Close the water feed valve by turning it clockwise.
- 3 Press the release button on the side of main body. To prevent freezing, drain the water if unit is not used for extended period in winter.



# 09. Before requesting repair

※ Please check the following points before requesting the repair of the product.

Signs to occur	Matters to be checked
Completely out of operation	<ul style="list-style-type: none"> <li>• Check if the power plug is not connected.</li> <li>• Check the power failure.</li> </ul>
Water does not spray out	<ul style="list-style-type: none"> <li>• Check if the water supply is suspended.</li> <li>• Check if water feed valve is locked</li> <li>• Check if nozzle is blocked by foreign material</li> <li>• Check if connection hose is bent</li> </ul>
Water pressure is low	<ul style="list-style-type: none"> <li>• Check if water pipe filter is blocked by foreign material.</li> <li>• Check if the water pressure is set at too low level</li> </ul>
Water is not warm enough	<ul style="list-style-type: none"> <li>• Check if its temperature is set at 'Off' or 'Low'.</li> </ul>
Seat is not warm enough	<ul style="list-style-type: none"> <li>• Check if its temperature is set at 'Off' or 'Low'</li> </ul>
Enema Wash is not operated	<ul style="list-style-type: none"> <li>• Check if it is set at CHILD mode.</li> </ul>

## Self-Diagnosis Table

※ When any abnormal phenomenon occurs, please refer to the following table, and inform the exact status at the time of requesting A/S service.

No	Self-Diagnosis Phenomenon	Way of Indication
1	Water temp sensor is disconnected or not inserted	LED of water temp. Yellow + Green blinking
2	Water temp sensor is short-circuited or over-heated	LED of water temp. Red + Yellow blinking
3	Seat temp sensor is disconnected or not inserted	LED of seat temp. Green blinking
4	Seat temp sensor is short-circuited or over-heated	LED of seat temp. Red blinking

# 10. Product Specifications

Item		EB-S300	EB-S200
Rated Voltage		AC 220V ~ 240V, 50/60Hz	
Max. Consumption Power		1270W	
Power Cord Length		1,5m	
Water Feed Method		Direct connection	
Water Pressure		0.7~7.5kgf / cm <sup>2</sup>	
Wash	Feeding Volume	Wash	0,6 ℓ/min
		Bidet	0,6 ℓ/min
		Power Wash	0,5 ℓ/min
	Water Pressure Control	5 levels	
	Temp. Control	4 levels (Off, Low, Mid, Hi)	
	Heater Capa.	1200W	
	Safety Device	Thermal fuse, Thermal switch, Bi-metal	
	Heated Seat	Temp. Control	4 levels (Off, Low, Mid, Hi)
Heater Capa.		55W	
Safety Device		Thermal fuse	
Dry	Temp. Control	Room temp.~50° C	-
	Heater Capa.	250W	-
	Safety Device	Thermal fuse, Bi-metal	-
Deodorizer		Catalytic carbon filter	-
Product Dimension	Elongated	470mm X 528mm X 145mm	
	Regular	470mm X 496mm X 145mm	
Product Weight	Elongated	4.7kg [7.7kg]	4.5kg [7.5kg]
	Regular	4.6kg [7.6kg]	4.4kg [7.4kg]

# 11. Comparison Chart

	Function	EB-S300	EB-S200
Wash/Dry Function	Wash	●	●
	Bidet	●	●
	Enema	●	●
	Dry	●	
	Bubble Wash	●	●
Convenient / Comfort Function	Automatic Energy Saving	●	●
	Power Energy Saving	●	●
	Massage	●	●
	Pulse	●	●
	Advanced conventional heating	●	●
	Warm Seat	●	●
	Soft Closing Lid & Seat	●	●
	Detachable Main Body	●	●
	Child	●	●
	Deodorizer	●	



■ Dimension diagrams

## Elongated type seat

Sizes in (mm)



## Regular type seat

Sizes in (mm)



# 2 Seat Sizes

# 13. Warranty Information

## 2 YEAR WARRANTY PARTS & LABOUR

1. We hereby warrant that the Product will be free from manufacturing defects which affect the ability of the Product to operate for its intended use.
2. In case of failure immediately cease using the Product. Go to [ecobidet.com/support](http://ecobidet.com/support) and view the troubleshooting guide, if this does not solve the problem contact customer support.
3. Warranty is for product only and does not include deinstallation/installation or shipping.
4. For comprehensive warranty information go to [ecobidet.com/support](http://ecobidet.com/support).

Please complete form for your own records

Product Name			
Model Name			
Date Purchased			
SER. No.			
Customer's Address	Name		
	Tel.No		
Distributor's Address	Name		
	Tel.No.		

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please choose carefully we do not normally give refunds if you simply change your mind or you have measured incorrectly or for health reasons if the bidet has been used.

We will refund, exchange or credit if the goods are faulty and cannot be repaired.

Please retain your invoice for the period of your warranty.  
Any returns may incur up to 20% restocking fee and/or shipping costs.

See Consumer Laws in relation to change of mind  
(AUST) [www.consumerlaw.gov.au](http://www.consumerlaw.gov.au) (NZ) [www.consumerprotection.govt.nz](http://www.consumerprotection.govt.nz)  
In case of product failure



AUSTRALIA : 1201/56 Scarborough St, Southport, 4215 QLD  
New Zealand : Unit 5/31 Princes St, Onehunga 1061  
PH: +61 2 8039 3136

[www.ecobidet.com/support](http://www.ecobidet.com/support)